

EPCOR statement on (COVID-19)

Under the current circumstances, we are being confronted on a daily basis with the consequences of the coronavirus (Covid-19) on society at large and our business in particular.

EPCOR has taken appropriate steps to safeguard the health and safety of our employees. Since the beginning of the outbreak, we have taken this virus very seriously and all our staff members have been provided with clear instructions based on the [National Institute for Public Health and the Environment](#).

Like many other organizations, we are also focused on:

Workplace Safety

- Increasing and enhancing cleaning of high-touch areas
- Minimizing the number and frequency of face-to-face meetings
- Encouraging virtual meetings whenever possible
- Limiting large meetings requiring international travel to business essential to reduce the risk of travellers being subject to unexpected quarantine as travel restrictions change
- Working in separate A/B teams and separate shifts.
- Working with a minimum distance of each other
- Using face masks and other Personal Protection Equipment if work requires a closer distance

Travel and Visitors

- All travel towards our customers and suppliers is suspended till further notice. We remain in contact using our digital communication solutions.
- Unfortunately we cannot receive any customers, suppliers or authority visits till further notice.

For us, flexibility and commitment towards our customers are our core values. Nonetheless, the current circumstances are exceptional and have resulted in greater levels of unpredictability.

EPCOR conducts thorough daily reviews of its operations and those of customers and suppliers in affected areas. Our shop facility continue to operate with no significant disruptions.



Prognos for APU is running as usual and our Prognos engineers keep proactively monitoring the APU fleet of our customers from a safe distance.

Transportation restrictions have affected several countries. In addition, adjustments could be made to the cargo capacities. We will do our best to limit the impact of these measures on your operations and, thanks to our strong global network, we are evolving logistic continuity plans with our partners and suppliers. However, any future difficulty will be communicated via your Customer Support Manager. We are continuously providing our customers with a solution, as we always do.

Due to the constant evolution of the situation, we are prepared to take all the additional actions needed to assure our customers operations, including enacting robust business continuity plans for our facilities and suppliers.

Though the majority of our customers having their fleet grounded, we believe this crisis will pass eventually. We are preparing our operation with extra MRO capacity to get your APUs and pneumatic components in top condition again.

In case of major changes or if something could impact our customers and suppliers, we will communicate it as soon as possible.